

RATES FORD / AUTOMOTIVE RETAIL

Connecting regular people support with workplace safety

Rates Ford works with Employee Passport across HR, Health and Safety and the EPL Hub. The support combines regular contact with practical site reviews and a shared place for workplace records.

The situation

The Ford dealership in Grays brings together vehicle sales, offices, workshops and a service centre. Supporting its managers means understanding both the people questions and the day-to-day safety responsibilities across those activities.

What we did

EPL agreed a regular on-site HR support arrangement and carried out a Health and Safety audit on 26 August 2026. Sharon Price reviewed the working areas and discussed documents and procedures with the client. The updated report incorporated photographs into the relevant sections and recorded additional actions where the evidence called for them.

What changed

The audit produced a documented set of priorities, responsibilities and target timescales. It also recorded that completed documents had been uploaded to the EPL Hub. This gave the team a clearer basis for follow-up alongside its ongoing HR support; the report does not establish that every audit action was subsequently closed.

The follow-through

The audit identified the need to share responsibilities across the business and keep records current. Implementation and verification of individual actions remained part of the follow-up.

Rates Ford uses the EPL Hub alongside HR and Health and Safety support. The audit records existing document uploads; no software-driven savings or completion rate is claimed.

Sources: Rates Ford audit dated 26 August 2026, updated with photographic evidence, and the regular HR support arrangement confirmed by Mark Whitfield.

Discuss HR, Health & Safety and software working together for your business.

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